

19.4 No worries

Narda products are quality by design. Why, then, be concerned about the cost of ownership?

Quality indeed, but not unbreakable. Unfortunately, sometimes our customers have had to point out the poor flight characteristics of a Narda measuring device. Due to gravity, if they fall from a more than 150 meter high radio tower, they will make a crash landing. Which can result in a few scratches. That has been the fate of a few Narda instruments. Not a bird, or a plane. But we do supply safety wrist straps to prevent such things from happening. But we all know that accidents don't just happen, they are caused. And when they do, it's vital that the instrument is the only falling object.

But, you'll agree, a fall of this kind isn't something that falls under the guarantee. Which brings us to the point: [Guarantee](#), [extended guarantee](#), [repairs](#), [calibration](#), [spare parts](#), and so on. You can find all you need to know about this subject in our new [service flyer](#). For example, have you heard about our [Maintenance Package](#)? A really good idea! Take a look in the new [service flyer](#). In it, you'll also find details of where to order a new wrist strap, if you've lost the original one...



Rugged measuring device: SRM after a massive fall: "...and it's still working"

Software updates:

The firmware update package 1.6.0.0 for the SignalShark 3310/3320 is available on the [Narda website](#).

A new PC software release for the Multi-band Area Monitor AMB-8059 is also available now for download from our [website](#).

Instrument demonstrations:

Would you like a demonstration of these or other Narda products? Contact your local [Narda sales partner](#) and ask what's available.

Seminars:

For beginners, more advanced, and professional users of selective measuring devices, we offer the following [seminar](#): "Exposure measurements on wireless transmitter equipment using the SRM-3006". You can register [here](#) right now. You can also ask our [sales partners](#) for personalized seminar dates.

Want to keep up with the latest news? Check regularly for further updates at Narda [here](#).

